



ABGC Live Remote Proctoring Q&A

Q: What do I do if I already have an appointment scheduled in a testing center, but I want to change to live remote proctoring appointment?

A: As soon as the option is programmed into the PSI system, candidates will be able to log in to go through the process to change an appointment. The online system will guide you through the next steps. You may change your testing appointment up to 48 hours in advance of the actual date. Please see the [Examination Bulletin](#) for more details.

Q: Who do I contact if I'm unable to test due to exposure to or symptoms of COVID-19?

A: If you are within the window of time when you can still reschedule your examination appointment, ABGC encourages you to go online and change your testing appointment. If you are quarantined or have symptoms longer than the testing window allows, please contact the ABGC Executive Office at info@abgc.net as each candidate's situation may differ.

Q: What about special accommodations and live remote proctoring?

A: Each candidate that requires special accommodations will need to determine if live remote proctoring is the best format for you. PSI representatives will discuss these options with you when you schedule your testing appointment.